## **Travel and Hospitality - Guest Services - Cantonese**

- INT: [Short Pre-Session].
- CLIENT: Good afternoon, interpreter. Could you please ask our guest how I can help?
- INT: Good afternoon, ma'am. Of course, may I introduce myself to your guest?
- CLIENT: Go right ahead, interpreter. Thank you.
- **INT:** [Pre-Session to LEPP]. 我點可以幫你呢?
- LEPP: 我想確認一下明天我預訂嘅早餐。

INT: I want to confirm that I have a breakfast reservation for tomorrow.

- CLIENT:Let me see if I can find that reservation for you.INT:等我睇下, 揾唔揾到您嘅預訂。
- CLIENT: Today I see a dinner reservation at Magic Kingdom at Crystal Palace. I also see a breakfast reservation tomorrow morning at Goofy's Kitchen.
  INT: 我睇到今日魔幻王國水晶宮預訂嘅晚餐。我同時又睇到明天早上高飛廚房預訂嘅早餐。
- **LEPP:** 早餐包括乜嘢項目哩?我想睇下我應唔應該改或者保留。會唔會有迪士尼人物哩?

INT: What does breakfast consist of? I'm trying to see if I should change it or I keep it. Will there be characters?

CLIENT: There will be a standard breakfast menu. There will be characters, including Minnie, Goofy, and Donald.

INT: 會有一個標準嘅早餐菜單。有迪士尼人物,包括米妮鴨,高飛,同唐老鴨。

- LEPP: 哩啲菜單我可以做任何更改嘛?我可唔可以稍后造呢?
- INT: Can I make any change to these meals? Can I go in later to do it?
- CLIENT: She would want to do it by today because if it's later than today, she would get charged for the changes.

INT: 你會希望今日做好,因為如果遲過今日,更改會收取費用。

- LEPP: 好極! 另一件事... 喺我國家我無法預約米奇廚師餐廳,我真喺想嘗試嗰間餐廳。有冇其他地方 我可以去嗎? 我會喺度逗留到9月4號。
- INT: Excellent! Another thing, I couldn't make a reservation for Chef Mickey's from my country and I really want to try that restaurant. Is there any place I could go? I will be here until September 4th.
- CLIENT: It's for a party of 5?

**INT:** 係5個人嗎?

- LEPP: 係,我地有兩個大人,兩個小孩,一個嬰兒。
- INT: Yes. We have two adults, two children, and one infant.

CLIENT: Does she have a certain date that she'd like to do that? INT: 你有冇某一個日期想要做嘅呢?

- LEPP: 今日我去魔法王國嘅水晶宫,但任何其地日子我都可以改。
- INT: Today I'm going to Crystal Palace at Magic Kingdom but I can make changes for any other day.
- CLIENT: I have availability at Chef Mickey's on Thursday, September 3rd at 9:20pm. INT: 喺週四,9月3日,我有米奇廚師嘅餐位,晚上9:20。
- LEPP: 好極。

INT: Excellent.

- CLIENT: Any other reservations that she wants to make? INT: 你要做其他訂座嗎?
- LEPP: 唔要,只係嗰個,唔該你。
- INT: No, just that one. Thank you.
- CLIENT: Great. Thank you, interpreter.
- INT: 好。You're welcome ma'am. [Post-Session].

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