

Travel & Hospitality - Disney Guest Services - Mandarin

INT: [Short Pre-Session]

CLIENT: Good afternoon, interpreter. Can you please ask our guest how I can help?

INT: Of course, ma'am. 我能帮您做什么呢？

LEPP: 我想确认一下我有预定了明天的早餐。

INT: I want to confirm that I have a breakfast reservation for tomorrow.

CLIENT: Let me see if I can find that reservation for you.

INT: 我来看一下能不能帮您找到你的预约。

CLIENT: Today I see a dinner reservation at Magic Kingdom at Crystal Palace. I also see a breakfast reservation tomorrow morning at Goofy's Kitchen.

INT: 我看到今天您在 Crystal Palace 的 Magic Kingdom 有预定了晚餐。同时，我也看到您明天早上预定了 Goofy's Kitchen 的早餐。

LEPP: 早餐包括些什么呢？我想看看我是要把它改了还是要继续保留。会有卡通人物吗？

INT: What does that breakfast consist of? I'm trying to see if I should change it or I keep it. Will there be characters?

CLIENT: There will be a standard breakfast menu. There will be characters, including Minnie, Goofy, and Donald.

INT: 会有一份标准的早餐菜单。也会有一些卡通人物，包括 Minnie 米妮, Goofy 高飞, 和 Donald 唐老鸭。

LEPP: 我可以更改这些订餐吗？我可以晚些时候去改吗？

INT: Can I make any changes to these meals? Can I go in later on to do it?

CLIENT: She would want to do it by today because if it's later than today, she would get charged for the changes.

INT: 您会想要今天之前就改，因为如果过了今天，我们会跟您收取更改费用的。

LEPP: 太好了！还有一件事...我在我的国家的时候无法在 Chef Mickey's 做预定，我非常想要试试那家餐厅。有什么地方我可以去吗？我会在这一直待到 9 月 4 号。

INT: Excellent! Another thing, I couldn't make a reservation for Chef Mickey's from my country and I really want to try that restaurant. Is there any place I could go? I will be here until September 4th.

CLIENT: It's for a party of 5, right?

INT: 一共 5 个人是吗？

LEPP: 是的，两个大人，两个小孩还有一个婴儿。

INT: Yes. We have two adults, two children, and one infant.

CLIENT: Does she have a certain date that she'd like to do that?

INT: 您知道具体哪一天您想要去吗？

LEPP: 我今天会去 Magic Kingdom 的 Crystal Palace，但是其它的任何一天我都可以改。

INT: Today I'm going to Crystal Palace at Magic Kingdom, but I can make changes for any other day.

CLIENT: I have availability at Chef Mickey's on Thursday, September 3rd, at 9:20pm.

INT: 我可以给您约在星期四，9月3号晚上9:20在 Chef Mickey's

LEPP: 太好了。

INT: Excellent.

CLIENT: Any other reservations that she wants to make?

INT: 还需要预约其他的吗？

LEPP: 不用了，就那个，谢谢。

INT: No, just that one, thank you.

CLIENT: Great. Thank you interpreter.

INT: 好。You're welcome ma'am. [Post-Session].

- End -